

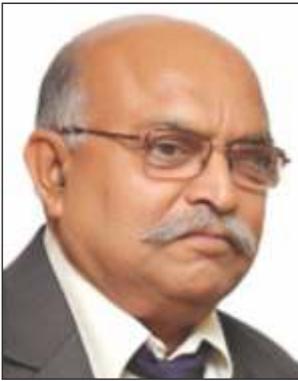


**Bombay Intelligence  
Security (India) Ltd.**



**Business Continuity  
Plan Begins With Us**

# Professionals in Security Industry



**G. S. Bhadoria**  
Editor in Chief

There is a lot of discussion about leadership and management. There are many schools running to train the future leaders and managers. Leading on the front is more important than managing the things. There are times when a company needs leadership qualities to manage the things. If there is lack of leadership structure in an organisation, the management structure gets affected. In any office or work place, good management and leadership are essential. Managers can only be good leaders if they are good at managing. Such types of managers create effective and result oriented work. Leadership nurtures culture of trust and respect among employees. With these elements in place, professionals decide the work for next days, weeks or months to enhance the quality of work and success in serving the clients.

Security industry is fast becoming a profession with utmost professionalism and sincerity. People with both leadership and management qualities are required in a large number in this fast growing sector. As the top security agencies have taken the shape of corporate houses, the demand for professionals with leadership qualities has increased. The security guards are also required to be trained and take decisions in emergency situations. There are particular types of works where only trained security guards can be deployed. We have seen phenomenal change in the perspective of the security industry. Let's hope this continues in the right direction, so that the security industry grows with good manpower and professionals with leadership quality.

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*From CMD Desk*

## India's economy at new altitudes

This era of strong leadership is now well established. From USA, China to Russia, we see a strong line of leadership. Our Prime Minister Mr. Narendra Modi is one of the brightest stars of leadership the world has ever seen. Our country, with a population of over 130 Crore people, is the sixth biggest economy in the world now, ahead of France and many nations. Economy is growing at a very fast speed every year. The purchasing power of Indians has drastically increased giving boost to the economy. Days are not far when economy will cross Japan, United Kingdom and Germany. Reaching to the third spot in economy ranking after United States of America and China is not impossible at the present scenario within a couple of years. Those who dismissed India as a third world poor country are surprised to see rapid growth in economy. Prime Minister Mr. Modi is a serious economic reformer with a real popular touch. We should not forget that he is subject to far more checks and balances than Mr Xi of China. We have whole number of opponents who try to block his path of development. Bills are blocked in Rajya Sabha many times. There are so called "liberals" who make false allegations of threats to press freedom and the independence of the courts. They target Mr. Modi alleging him of deliberately polarising society to fire up his political base. Yet, he never left his path of country's well being. He rose to power against corrupt elites and allegedly pampered minorities. The so called fears of



**R. N. Singh**  
Chairman BIS

nationwide violence that accompanied Mr. Modi's ascent to office in 2014 have not been true. Indeed, India saw worst examples of inter-communal violence in the pre-Modi era, such as numerous communal riots in pre-Modi regime and the most infamous and worst anti-Sikh riots in 1984. The reason behind this, Mr Modi's real agenda is about development and economics. We should not forget that Mr. Modi holds the reputation as an effective economic reformer as chief minister of Gujarat. A combination of strong economic growth, Mr.Modi's personal popularity and relative social peace have helped to burnish the prime minister's reputation, turning him from a near pariah into a respected international figure. A second general election victory in 2019 would cement Mr Modi's position as one of the leading political figures in the world along with the bigger economy and better rankings in economic parameters of the world.

*Wish you all a Happy Diwali!  
May this festival bring happiness,  
prosperity and development to our nation!*

# Security at important events

As we all know, the large stadia, shopping malls, sports arena or such venues pose greater challenge than the ordinary one. There have been numerous incidents relating to stampede or mismanagement during such large gatherings in the past. Lack of planning and professionalism leads to unfortunate incidents. They pose serious issues before the security personnel. Such venues also give a test of emergency preparedness. Such public places are a combination of media glare and huge crowds and often associated with high economic values. Huge sum of money is involved and there are many partners to it. It becomes the responsibility of the organisers or owners of the property to ensure safety and security of all people. At such a time, professional and alert security personnel are required, so that everything goes smoothly and patrons or fans don't have to suffer. A sound plan with emergency operations is required for this. It involves training and rehearsals before any such mega event. Organisations spend a significant portion of their budget on other things but forget to focus on safety and security. They hire or contract out additional security staff, yet they fail to plan and budget to train and validate the plan. Every crisis, every incident and every disaster is different. Instilling a rigorous training and exercise programme helps



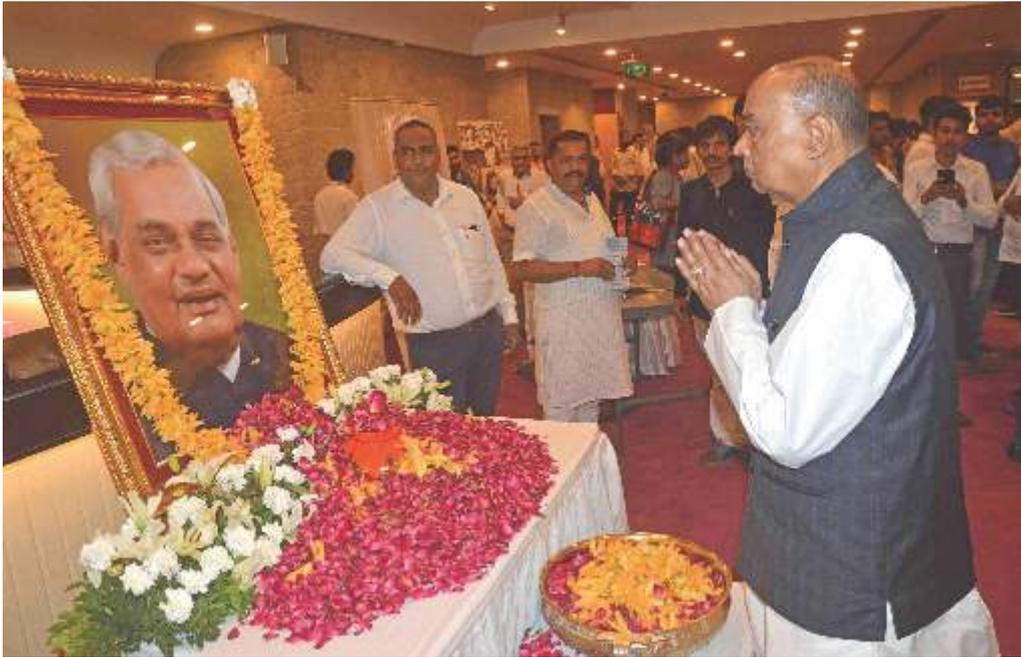
**Amarjeet Singh**  
Director, BIS

emergency management personnel respond instinctively. The goal is to remove the necessity of thinking too much and, instead, empower staff to perform tasks that will be the most effective at saving lives. We know that the fire fighters train with real fires; police officers are trained to handle criminals. Military personnel are trained in a real like situations at the borders. The military gets better through training repetition under realistic-combat related conditions. Our goal in the security industry should be the same. We are partners in the development of this great nation and we cannot avoid our duties. We have always maintained the professionalism in our company and want every player in this industry to act in the same way. It will give more credibility to the business as well as the service providers.



# Tributes to great leader

The urn with former prime minister Atal Bihari Vajpayee's ashes was brought to NCPA, Mumbai last month where all party leaders paid their tributes to the great leader. The Bharatiya Janata Party took out "Asthi Kalash Yatras" in all the districts and immersed the ashes in rivers across the country. The former prime minister died on 16 August 2018 at the age of 93 years after a prolonged illness.



BJP MLC Mr. R. N. Singh is seen here paying tributes to the great leader.



Mr. Singh with BJP MLAs Sardar Tara Singh, Mr. Parag Alwani and others at the NCPA.



The State Executive meeting of BJP was held on 27th September at Rang Sharda, Bandra in Mumbai. Our CMD and BJP MLC Mr. R. N. Singh is seen here going to the meeting venue with Central Minister Mr. Nitin Gadkari and the cabinet minister of Maharashtra Mr. Chandrakant 'Dada' Patil.



BJP MLC Mr. R. N. Singh is seen here paying tributes to late prime minister Atal Bihari Vajpayee along with party MLA Sardar Tara Singh and others at the BIS Headquarter, Powai Mumbai.

# Seeking divine blessings

BJP MLC and CMD of BIS Mr. R. N. Singh visited many Ganesh Pandals during Ganesh Festival in the month of September 2018 and prayed to seek blessings. He visited a Ganesh Mandal in Bandra (west) which has BJP MLA and Mumbai BJP President Mr. Ashish Shelar as its prominent organiser. Mr. Shelar felicitated Mr. Singh on this occasion. »



Member of Parliament (BJP) Mr. Gopal Shetty greets BJP MLC Mr. R.N.Singh at a social function in Dahisar, Mumbai as former minister Mr. Chandrakant Tripathi looks on.

# Tree Plantation Programme

The “Akhil Mahila Sashaktikaran Trust” is a social organisation committed to the betterment of women in our society. The Trust organised a “Tree Plantation Programme” in the month of August 2018 at Aarey Colony, Mumbai for environmental conservation. Scores of women members of the trust took part in the programme and pledged to preserve our nature. BIS Director Mrs. Geeta Singh took initiative to organise this programme.



## Observance of Two minutes Silence

On the 18TH “Death Anniversary” of our Hon’ble Director late Smt. Ramsakhi Ramniwas Singh on 31st August, 2018, a programme for observance of two minutes silence was organised by the Principal, staff & all trainees of 48th Batch of the IISM Khandwa, in her memory as a mark of respect to her unparalleled contribution to the BIS Group of Companies.



# Independence Day Celebration at BIS HO



The Independence Day was celebrated at the head office of BIS at Hiranandani Gardens, Powai, Mumbai on 15th August 2018. It is always an occasion to watch and cherish. The corporate Head office and all its branches celebrate the national festivals every year. The Independence Day celebration started with the arrival of our Hon'ble CMD Mr. R. N. Singh followed by flag hoisting. A grand parade was displayed by our security guards after flag hoisting and singing of National Anthem. Intermittent showers of rain on this day didn't deter the celebratory mood of the people present there and the national festival was celebrated with all the enthusiasm. The security personnel from Bombay Intelligence Security (I) Ltd. and Santosh Carewell Services Pvt. Ltd (SCSPL) displayed their agility and discipline in the parade. Awards were given for outstanding display of parade. Security personnel from the branches were honoured with prizes for their exceptional performances during their duty hours. The celebration ended with an inspiring speech by our Hon'ble CMD Mr. R. N. Singh followed by lunch.



# BIS HO Parade Prizes

After magnificent parades by the branches, awards were presented to winners and best performers. Hon'ble CMD and other directors gave away the awards and inspired them to work hard for the betterment of the company and the BIS family.



Mr. Poonam Rai was given the award of Best Parade Commander during the Independence Day Celebration on 15 August 2018. He received the award from our Hon'ble CMD Mr. R. N. Singh.



A special award was given to Lower Parle Branch by our Hon'ble CMD Mr. R. N. Singh. Mr. Sandeep Singh (Dy. General Manager) and Mr. Vishal Singh (Parade Commander) are seen here receiving the special award.

# Magnificent Parade by Guards



Parade by guards of Lower Parel Branch



Parade by guards of Vashi Branch



The Thane Branch was given Best Platoon award on this occasion. A jubilant Team Thane is seen here in the photo graph with Director Mrs. Geeta Singh, Mr. Aditya Singh, Master Krish, Master Arjun, Master Karan, Master Aarav, Mr. Shekhar Singh and GM Mr. Suryakant Pakhare with the guards of his branch.



Runner Up Platoon Award was given to the Vashi Branch. GM Mr. Gurpreet Singh is seen here receiving the award with his team from the Directors Mr. Amarjeet A. Singh and Mr. G. S. Bhadoria.

# Awards and Winners

## Best Platoon

Thane Branch

## Best Turnout 1st Prize

Mr. Subhash Gangavane ( Lower Parel)

## Runner Up Platoon

Vashi Branch

## Best Turnout 2nd Prize

Mr. Dhiraj Aparkar (SCS)

## Best Parade Commander

Mr. Poonam Rai ( Vashi Branch)

## Best Turnout 3rd Prize

Mr. Abhishek Dubey ( Borivali)

## Best Dahina Darshak

Mr. Subhash Varke ( Thane Branch)

## Best Turnout Lady Guard

Mrs. Vidya Desle (SCS)

## Best Lady Guard

Mrs. Ratna Deshmukh (Lower Parel Branch)

## Awardees of 15 Aug 2018

BRANCH	NAME	CASE IN BRIEF
Borivali	Rakeshkumar Pandey	He found an envelope containing cash ₹16,000/- and duly returned it to the client. He was awarded for his responsibility, alertness and honesty shown at Blue Dart, Vasai Unit.
	Virendrakumar Dubey	He recovered a stolen mobile from a person. He was awarded by 'Blue Dart - Sativali - Vasai - East for his duty ,responsibility, alertness and honesty.
KRO	Veersingh Kushwaha	He did excellent job by displaying his presence of mind and protected the property of company - SI Group India Pvt. Ltd.
	Shobharam Jaiswal Deenanath Sharma Netra Limbu Vishwanath Shinde	All these security personnel performed well in extinguishing fire at roof of the production Building at 'Mylan Laboratories Ltd.'
Lower Parel	Rajesh Kedare	There was small fire in Nikita Dept of Architect Hafeez Contractor where both the security personnel took control of the situation and doused fire. Both were appreciated by the client.
	Suvarna Jadhav - L/G	
Vashi	Abhishek Singh - S/S	An incident of fire took place at Satra Plaza. He extinguished fire quickly and was appreciated by the client.
	Gautamkumar Singh	Mr. Singh is handling communication system from a long time. He handles emergency situations like medical emergency, theft, & surveillance of property. He is dedicated, sincere and hardworking

# ■ Independence Day - Branches ■

## Independence Day Celebration in Gorakhpur



National Flag Hoisting By Mr. M. K. Singh DGM BIS - Gorakhpur With Staff

## Independence Day Celebration in Kolkata



Independence Day was celebrated at our Kolkata Branch with flag hoisting and national anthem.

# Celebration of Independence Day at IISM Khandwa

The celebration of Independence Day-2018 was organised in the campus of IISM Khandwa. Programme started with hoisting of National Flag, saluting of National Flag, reading of CMD's message, inspection of parade, march-past by the platoon, cultural programme and finally concluded with sweet distribution followed by Bara-Khana. All trainees of 48th Batch participated in the event & performed with their full Josh, which made an overall good show.



Principal Mr. Rama Govind Pandey, the officers and the batch trainees are seen here saluting the National Flag.

## Independence Day Celebration at Chennai

Independence day was celebrated at our Chennai branch with staff and the security team from SITEL. The awards from our Hon'ble CMD were given to security guards Mr. Gautham Swain and Mrs. V. Nirmala for their dedication towards duty at SITEL, Chennai site. Awards were given by branch head Mr. K. Ramachandran.



# Independence Day Celebration in Ranchi

Independence Day was celebrated at our Ranchi office. The National Flag was hoisted and the message by our Hon'ble CMD was read out to the staff. Independence Day was celebrated by our client Indian Institute of Coal Management ( IICM ) in their premises. Our guards were felicitated by the Executive Director Mr. S. N. Singh on this occasion.



The Independence Day was celebrated at our client IICM's premises. Executive Director Mr. S. N. Singh is seen here hoisting the National Flag.



The office staff is seen here saluting the National Flag in our Ranchi branch office.



Best Performance of the Year 2017-18 was given to our security guard Mr. Dharmendra Kumar Singh by Registrar Mr. Sanjay, Mr. P K Pandey, Mr. Bijay Singh, BM and Mr. Madhav Singh Dy. Accounts.



1st prize was given to security guard Mr. Vikram Oraon by the Executive Director Mr. S. N. Singh.



2nd prize was given to security guard Mr. Pradeep Kumar Munda by the Executive Director Mr. S. N. Singh

# Independence Day Celebration at Andrew Yule



Independence Day was Celebrated at Andrew Yule & Co. Ltd., Kalyani, Nadia in West Bengal. The staff and BIS guards are seen here at this occasion.

# Independence Day Celebration at Hyderabad



Independence Day was celebrated at our Branch in Hyderabad where General Manager Mr. P. C. Singh and other staff were present.

# Independence Day Celebration at IISM Karjat

The Programme for celebration of Independence Day-2018 was organised inside the campus of IISM Karjat with the trainees of 191st Batch and staff. Programme started with reading of CMD's message, march-past by the contingent, saluting the Tri-Colour, live fire fighting demonstration and finally concluded with sweet distribution & Bada Khana.



Hoisting of National Flag by the Principal Mr. Raj Karan Mishra.



Oath of allegiance to the Sovereignty of our Nation.

# Independence Day Celebration in Guwahati



The National Flag was hoisted at our branch office in Guwahati.



The national festival was also celebrated at the State Bank of India, Zonal Office.



Flag hoisting was done at SBI, Guwahati by Chief Guest Mr. Goutam Roychoudhury DGM, SBI Zonal Office.



Prizes were distributed to our security personnel by Mr. Goutam Roychoudhury, DGM, SBI Zonal Office. Mr. Sanjib Barthakur, Manager - Security, was also present on this occasion with other staff.

# Independence Day Celebration at Sun Pharma, Dewas



Independence Day was celebrated at M/s. Sun Pharmaceutical Industries Ltd, Dewas. Flag Hoisting ceremony and parade was carried out at our client M/s Sun Pharmaceutical Industries Ltd, Dewas. Plant Head (API) Mr. Kheemanand Sharma hoisted the flag. A smart march past was done by our security personnel commanded by security supervisor Mr. Charan Singh. The best performers of our security team were awarded with the prize and performance letters by the Plant Head. Mr. Pankaj Kumar Jha, DGM BIS and other staff were also present on this occasion.

◀ Flag Hoisting by Mr. Kheemanand Sharma,  
Plant Head (API) M/s. Sun Pharmaceutical (I) Pvt Ltd.



Mr. Pankaj Kumar Jha, DGM & Security personnel.



Prize / Performance letter given to the best performers of BIS by Mr. Kheemanand Sharma Plant Head (API) of M/s. Sun Pharmaceutical, Dewas.



*Issued in Public Interest by Bombay Intelligence Security (India) Ltd.*

# Independence Day Celebration at Indore



Flag hoisting ceremony was carried out on the occasion of Independence Day 2018 at our client M/s. Shri G.S.I.T.S. College, Indore. Dr. R. K. Saxena, Director of Shri GSITS College hoisted the flag. The college staff, students, our staff and security personnel were present during the ceremony. After hoisting the Flag, the Director addressed all the present officials, students and security personnel

# Independence Day Celebration at CNH, Indore



Group Photo – Mr. Sunil Kalyankar HR Manager, Mr. Sushil Bhati, Mr. K. S. Rao Security In-charge (CNH), Mr. Sudhakar Mishra, Dy. Manager Ops, Mr. Ravindra Singh, Dy. Manager Ops and BIS Security Personnel

# Independence Day Celebration at Lucknow

Flag hoisting ceremony on the Independence Day was carried out at Shalimar Tower, ICICI Bank Control Room, Lucknow. The flag was hoisted by Shri Vivekanand, Regional Manager, ICICI Bank, UP. Shri Atul Singh, Branch Manager, Capt RS Singh - Dy Manager (Operation) and other Security Personnel were present on this occasion. The flag hoisting ceremony was followed by cultural events and prize distribution.



# Independence Day Celebration at Voltas



Independence Day was celebrated at Voltas LTD site at Lower Parel, Mumbai. Mr. Jeevan Chitnis, Security Manager and Mr. Kishor Patale, Manager Administration are seen here with the guards of BIS after the celebration.

# Independence Day Celebration at Rae Bareilly

Flag Hoisting ceremony was carried out on Independence Day at Animal Breeding Centre Salon, Bareilly. The Flag was hoisted by Dr. Nirav Patel, General Manager, Animal Breeding Centre. Mr. Shiv P. Pandey, Manager HR and Mr. S. D. Shukla, R & T Officer BIS were also present on this occasion. The Flag Hoisting ceremony was followed by National Anthem, cultural events and sweet distribution.



# Independence Day Celebration at Income Tax Office, Indore

Flag Hoisting Ceremony was carried out on the occasion of Independence Day 2018 at our client M/s Income Tax Office, Indore. Chief Commissioner of Income Tax Mr. Ajay Kumar Chouhan hoisted the flag. After hoisting the Flag, the Chief Commissioner addressed all the present officials and security personnel. During the occasion, our Supervisor Mr. Dharmendra Pratap Singh was also awarded by the client for his outstanding services. From BIS Mr. Anurag Singh Kushwaha, Manager-Admin & Mr. Manoj Ghodki, Dy. Manager-HR were present during the ceremony.



Flag hoisting by Mr. Ajay Kumar Chouhan (Chief Commissioner of Income Tax Indore) on Independence Day 2018.



Shri Puneet Kumar, Addl. Commissioner of Income Tax (HQ & Admin), Mr. Anurag Singh, Manager Admin, Mr. Manoj Ghodki, Dy. Manager HR and BIS Security Personnel.



Mr. Anurag Singh, Manager-Admin and BIS Security Personnel



Supervisor Mr. Dharmendra Pratap Singh being awarded by Shri Ajay Kumar Chouhan, Chief Commissioner of Income Tax, Indore (MP) for his outstanding services.



# Independence Day Celebration at Vintage Power, Kukshi



Group Photo - Mr. Leeladhar Janged, Manager Vintage Power LLP, Kukshi and Security Personnel on the occasion of Independence Day 2018.



Mr. Leeladhar Janged, Manager Vintage Power LLP, Kukshi awarding Prize & Appreciation Certificate to Best Performers BIS Security personnel for their outstanding performance on the occasion of Independence Day 2018.

# Independence Day Celebration at Grasim



« Chief Guest Shri K. Suresh, Unit Head of GRASIM after Flag Hoisting on the occasion of Independence Day 2018.

In Photo - Chief Guest Shri K. Suresh, Unit Head & Lt. Col. Anil Nikam, GRASIM on the occasion of Independence Day »



# Independence Day Celebration at M/s. Take Care Logistics Park (INDIA) Pvt. Ltd. - Palaspa



Seen in the Photograph Mr. Ekbal Kazi – CMD, Mr. Imran Kazi – Director of M/s. Take Care Logistics, Mr. A. K. Singh – Head Security & Admin, Mr. B. S. Ishi – Manager Operation(BIS), V. P. Singh - Area Offocer (BIS) along with BIS Security Personnel at M/s. Take Care Logistics Park (India) Pvt. Ltd. – Palaspe Panvel,, District – Raigad on the occasion of Independence Day Celebration on 15th August 2018.

On this occasion CMD Mr. Ekbal Kazi gave ₹11,000/- cash award to our Security Parade Platoon.

## Training at John Deere in Dewas



« A special training was conducted for the security personnel at M/s John Deere, Dewas (MP) by our Regional Manager Mr. Bhagwan Singh on 29 September 2018. 39 security personnel of the unit participated in this training. Topic was general duties & responsibilities of security personnel. Mr. Pankaj Kumar Jha, Dy. General Manager was also present on the day.

# Independence Day Celebration at M/s. Cipla Ltd. - Patalganga



Seen in the Photograph  
Mr. M. V. Gole - Chief  
Security Officer of M/s. Cipla  
Ltd, Mr. Sudhir Garude BIS  
Area Officer alongwith BIS  
Security Personnel at  
M/s. CIPLA Ltd.-Patalganga,  
District-Raigad on the  
occasion of Independence  
Day Celebration on 15th  
August 2018

# Independence Day Celebration at M/s. SI Group-India



Seen in the Photograph Mr. R. N. Mahadik - Safety Manager and Mr. Kiran Durge - Admin & HR of SI Group, Mr. Karana Bahadur Menyagbo BIS Parade Commander alongwith BIS Security Personnel at M/s. SI Group India Pvt. Ltd.-Sudhagad (Rasal Pali), District - Raigad on the occasion of Independence Day Celebration on 15th August 2018.

# Independence Day Celebration at Johnson Matthey Chemicals India Pvt. Ltd. - Taloja



Mr. Subhashit Dew – Manager Operation of M/s. Johnson Matthey Chemicals India Pvt. Ltd. (JMC). gave award to Mrs. Dipali M. Zagade the Lady Searcher of BIS (Panvel Branch) on the occasion of Independence Day on August 15th, 2018 for her dedication and honesty while being on duty, Mr. Amit Sanodia – Security Head was also present on this occasion.

# Independence Day Celebration at Gateway Terminals India Pvt. Ltd. - Uran



Mr. Ravi Gaytunde – Chief Operating Officer and Col. Sunil Sharma – HSSE Head of GTI, Mr. Jagseer B. Singh BIS Parade Commander alongwith BIS Security Personnel at M/s. Gateway Terminals Of India Pvt. Ltd. JNPT Uran, District – Raigad on the occasion of Independence Day Celebration on 15th August 2018.

## Independence Day Celebration at Konkan Regional Office - Panvel



Mr. Gurpreet Singh – GM (BIS), Konkan Region, presenting award to Mr. Shobharam Jaiswal the Security Supervisor of BIS for his honesty and dedication on the occasion of Independence Day on August 15th, 2018 at Konkan Region Office, Panvel. Mr. Jaiswal averted major accident of fire while being on duty at M/s. Mylan Laboratories Ltd. Taloja,

## Independence Day Celebration at PDPM IIIT DM Jabalpur



Shri, Jitendra Bahadur Singh (Security Assistant), Mr. Subrata Dutta, Branch Manager & Mr. Pawan Singh, Dy Manager – Accounts & HR are seen here at PDPM IIIT DM (Pandit Dwarka Prasad Mishra Indian Institute of Information Technology, Design & Manufacturing) Jabalpur on Independence Day 2018.

# Independence Day Celebration at Pune



Independence Day Celebration at Bosch Chassis System India Pvt. Ltd, Chakan, Pune on 15 Aug 2018.



Mr. Umesh N, Regional President is seen here giving a token of appreciation to BIS security supervisor Mr. S J Kshirsagar. Mr. Prakash Patil, security in charge, Bosch Chassis System India Pvt. Ltd. is also seen in the photograph.



« Independence Day Celebration at Lexicon International School, CBSE, Wagholi, Pune on 15 Aug 2018. Flag hoisting was done by Mr. Sukdev Sharma, Chairman Lexicon Group of Institute.

Independence Day Celebration at Oriental Rubber Industries Pvt. Ltd. Koregaon Bhima, Pune. Flag was hoisted by Mr. Vikram Makar, Managing Director. »



# Independence Day Celebration at Ahmedabad



Our guards were awarded by the officers of J. K. Lakshmi Cement for their outstanding performances on the occasion of Independence Day. Our Area Officer Mr. Sachin Patel attended the programme.



Mr. Jethu Singh Rathore – Dy. Manager, Operation BIS, Mr. Dalbir Singh, Plant head of Amul along with Mr. Cyril P. Parmar Executive (P&A -Amul) attended the Independence Day Celebration.



Independence Day was celebrated at Torrent Pharmaceutical Ltd – Indrad. Mr. Alpesh Patel, Manager, Admin attended the programme along with Mr. Pradeep Upadhyay – AGM, Torrent



Mr. Bikash Thapa – Area Officer, BIS attended the Independence Day celebration at Mylan Laboratories along with the security officer of the company.

# Independence Day Celebration at Rajkot



Independence Day was celebrated at Bureau of Indian Standards, Rajkot. The National Flag was hoisted by Mr. S K Singh (Scientist- E & Head). Mr. Pavan Kumar, Mr. Ashutosh Shukla and other staff along with Mr. Sam Thomas V (ABM) & BIS Rajkot Branch Staff were present.

The National Flag was hoisted by Mr. Rajesh Krishnadas, AGM on the eve of Independence Day. LCL Staff, Custom officers and Bis personnel were present during the Flag Hoisting Ceremony.



Flag Hoisting Ceremony was conducted at AEGIS GAS (LPG) PVT LTD, Pipavav.



# Independence Day Celebration at Bhubaneswar



Flag Hoisting at BIS Branch Office



One of our guard Mr. Pintu Bhoi received prize from CGM operation & head security of PPL, paradeep

# Independence Day Celebrated at Goa



Associated Cables Pvt. Ltd. Chiplun, Maharashtra



Colgate Palmolive Ltd. Kundaim, Goa



Funskool (India) Ltd. Corlim, Goa



Hotel Fidalgo, Panjim, Goa



Reserve Bank of India Panjim, Goa

# Training at Aditya Honda



As part of regular training at the clients' sites, BIS personnel deployed at the Aditya Cars Pvt.Ltd. in Jalgaon underwent a training session by our area officer Mr. L.N. Khalane in the month of August 2018.

# Excellence in Training



Security Guard from Kolkata Branch Mr.Saikat Hazra qualified at 2nd position at IISM Bharauli, U.P. for the Month of Aug'2018. He is seen here receiving prize from Mr. Uttarayan De, DGM in presence of Mr. Nirmal Podder, R & T Officer, Kolkata Branch.

# Passing out Parade of 48<sup>th</sup> Batch Trainees

On the occasion of “Passing out of 48TH Batch trainees” (August-2018) the programme for passing out parade was organised in the campus of IISM Khandwa on 31ST August 2018., 67 trainees participated in Road run, PT, Obstacle course, Oath taking Ceremony, Parade Drill, Live Fire - Fighting demonstration, Rescue Operation, First- Aid, Firing of Arms training, Traffic control, Electronics gadgets demonstration at Main gate, class room and library session. Awards were given away by the Principal Mr. Rama Govind Pandey, to the trainees who excelled during the training session.



Though it is unarmed training syllabus, however basic handling of fire gun and pistol is given to each trainee, so that they should have basic knowledge of fire arms. All trainees practiced on all three positions like- Standing Position, Kneeling Position and Laying Position.



Obstacle course training was given to trainees during training session.

# Fire Fighting practice at PDPM-IIITDM

A team of BIS Jabalpur branch, headed by RM, Mr. Bhagwan Singh gave a fire fighting live demo presentation in the PDPM-IIITDM campus on 25 Sep 2018. The presentation was attended by our security guards and the employees including senior management of PDPM-IIITDM. The presentation was highly appreciated by the Institute and a letter was issued in this regard.

 <p>पंडित द्वारका प्रसाद मिश्रा भारतीय सूचना प्रौद्योगिकी, अभिकल्पन एवं विनिर्माण संस्थान, जबलपुर (संसदीय अधिनियम द्वारा स्थापित राष्ट्रीय महत्व का संस्थान)</p>	<p>Pandit Dwarka Prasad Mishra Indian Institute of Information Technology, Design &amp; Manufacturing, Jabalpur (An Institute of National Importance established by an Act of Parliament)</p>
PDPM-IIITDMJ/GA/2018/10/ 1958 10 Oct, 2018	
To, M/s Bombay Intelligence Security (India) Limited Shivalay Parisar, Duplex No-16, New Jagdamba Colony, Behind Krishi Upaj Mandi, State Bank Chauraha, Vijay Nagar, Jabalpur (M.P.) PIN-482002	
Sub: Presentation on Firefighting and Live Demonstration on uses of various types of Fire extinguishers.	
<ol style="list-style-type: none"><li>1. I appreciate and congratulate you on a dynamic and influential presentation on firefighting and live demonstration on uses of various types of Fire extinguishers. Numbers of our employees, outsourced employees and security personnel got an opportunity to enhance their understanding and knowledge in the subject.</li><li>2. We are thankful to you and hope that a similar presentation will again be organized by your firm for our students also.</li></ol>	
<p> (Santosh Mahobia) Assistant Registrar (GA)</p>	<p><b>Inward Received</b></p> <p> Date 11/10/18 Signature</p>
Copy to:- Registrar For kind information please	
दुमना विमानतल मार्ग, जबलपुर - 482005, म.प्र. भारत दूरभाष : +91-761-2794065, फॅक्स : +91-761-2794094 वेबसाईट : <a href="http://www.iiitdmj.ac.in">www.iiitdmj.ac.in</a>	Dumna Airport Road, Jabalpur - 482005, M.P. India Phone : +91+761-2794065, Fax : +91-761-2794094 URL : <a href="http://www.iiitdmj.ac.in">www.iiitdmj.ac.in</a>

# Appreciation Letter



Our Lady Security Guard Ms. Mamta S Shrimali was honoured and received certificate from Infinity Retail Ltd (Croma, Ashram Road, Ahmedabad, Gujarat) for her outstanding performance on duty.



Our security Guard Mr. Manish Kumar Rajput received certificate from Infinity Retail Ltd (Croma, Maninagar, Gujarat) for his outstanding performance and dedication to his duty.

## Guard felicitated - MRO



Mr. Aditya A. Singh is honoring best parade commander award to Mr B. G. Singh, best turn out award Mr. Mithon along with Dy. GM Mr Harish Pujari, Dy. Mgr Training Mr Gopal Singh and Branch staff Dy. Mgr Personnel Mr. Nilesh Shah and Accounts Officer Mr. Kalpesh.

## Completion of 20 Years Service



Mr. M. K. Singh, Dy-General Manager, BIS-Gorakhpur has completed 20 years service with BIS Group on 18th September. The directors and staff congratulated him for his dedication and service to the company. The staff at our Gorakhpur office presented him a bouquet on this occasion.

# Fire extinguished at Glenmark

On 8th October 2018 at about 18:30 hrs. Security reception at Glenmark House received call from Wadhwa guard informing that there was major spark at the electric duct in Corporate Enclave building of the Glenmark company in Andheri East, Mumbai. On duty Security Supervisor Mr. Deepak Chingade rushed to the location and found that there was fire inside the electric duct. He immediately used the fire extinguisher to douse the flames and take the situation under control. Mr. Chingade was appreciated for his immediate response to an emergency situation.



## Welfare News



As an assistance on behalf of BIS, A Cheque of ₹ 5000/- in respect of Late Rishi Kumar Bain was issued to his wife Mrs. Gayatri Bain. Late Rishi Kumar Bain was working with BIS for the last Four years. He passed away on 28.05.2018 due to cardiac arrest. All the Claims were processed in due course of time. The funeral expenses under ESIC Act, Full & Final Settlement, Provident & Pension Fund and Society dues were all processed accordingly.

# “Wedding in Russia”

*by Sudha Murthy, wife of Mr Narayan Murthy of Infosys*

Recently I was in Moscow, Russia. The day I went to the park was Sunday. It was drizzling and cold, though it was summer. I was standing under an umbrella and enjoying the beauty. Suddenly, my eyes fell on a young couple. It was apparent that they had just got married. The girl was in her mid-twenties, slim and blond hair and blue eyes. She was very beautiful. The boy was almost the same age and very handsome. He was in a military uniform. The bride was wearing a white satin dress, decorated with pearls and pretty laces. Two young bridesmaids were standing behind her holding up the hem of the gown, not to get dirtied. One young boy was holding an umbrella over their heads so that they should not get drenched.

The girl was holding a bouquet and the two were standing with their arms linked. It was a beautiful sight. I wondered why they had come to the park in this rain soon after getting married. They could have surely gone to a merrier place.

I watched as they walked together to the dias near the memorial, placed the bouquet, bowed their heads in silence, and slowly walked back.

By now I was curious to know what was going on. There was an old man standing with them. He looked at me, my sari, and asked, ‘Are you Indian?’

I replied, ‘Yes, I am an Indian.’



**Mrs. Sudha Murthy**

We began chatting amicably. I decided to use the opportunity to ask some questions.

- ‘How do you come to know English?’

- ‘Oh, I worked abroad.’

- ‘Please tell me why that young couple visited the war memorial on their wedding day?’

- ‘Oh, that is the custom in Russia. The wedding takes place normally on a Saturday or a Sunday.

‘Irrespective of the season, after signing the register at the marriage office, married couples must visit the important national monuments nearby.

‘Every boy in this country has to serve in the military for a couple of years at least. Regardless of his position, he must wear his service uniform for the wedding.’



- 'Why is that?'

- 'This is a mark of gratitude. Our forefathers have given their lives in various wars Russia has fought. Some of them we won, and some we lost, but their sacrifice was always for the country. The newly married couple needs to remember they are living in a peaceful, independent Russia because of their ancestors' sacrifices. They must ask for their blessings.'

'Love for the country is more important than wedding celebrations. We elders insist on continuing with this tradition whether it be in Moscow, St.Petersburg or any other part of Russia. On the wedding

day they have to visit the nearest war memorial.'

This set me wondering about what we teach our children.

Do we Indians have the courtesy to remember our martyrs on the most important day of our lives?

We are busy shopping for saris, buying jewellery and preparing elaborate menus and partying in discos.

My eyes filled with tears at the thought and I wished we could learn a lesson from the Russians.



# Violence against Doctors and staff

Violence perpetrated against employees by patients, their families and unauthorized visitors tops the list of concerns and threats for healthcare security industry. We have seen doctors, nurses and other staff being manhandled or beaten in the hospital and subsequently the hospital staff going on strike. It cripples the whole process of service to the patients. There are also incidents of newborn babies' abduction from the hospital premises. Security experts are constantly evaluating equipment and technology like access control, cameras and use of force options, combined with needed refinements in training and policies.

The No. 1 concern inside of healthcare organizations continues to be patient-generated violence. It is the place where most of the staff gets hurt. It initiates from security-sensitive areas, like the emergency department or the behavioural health unit, but violence often spreads to other areas of the hospital, such as a medical surgical or intensive care unit. Patients who perpetrate violence against healthcare staff frequently suffer from altered mental states due to dementia, delirium, substance abuse or untreated mental illness, stressful conditions like long wait times, bad news related to patient prognosis, domestic disputes, presence of weaponry, inadequate staffing, poor lighting and lack of access to emergency communications.

## Views of Security Experts

Security experts at healthcare facilities are well aware of the challenges and are working to implement solutions that best fit their particular environments, starting with the perennial and acute issue of violence



directed at employees. Patients and their families have stress, anxiety and fear, and then, add on top of that, pain, and mental instability. It puts the security staff at greater risk. The healthcare industry as a group is very concerned around the amount of workplace violence that's going on. Domestic life issues of the hospital employees also find its way into the healthcare setting, in addition to patient violence. There are scores of employees in a healthcare centre, and not everyone has the best home life, and their issues can follow them to work. It may trigger or escalate the tense situation.

Second on the list is the threat of active shooter incidents, both those that could occur inside healthcare facilities and those that occur in the nearby community, which result in an influx of emergency department admittances that can turn chaotic and deadly. Many of the shooting incidents inside healthcare are not stranger-to-stranger crimes. No matter where the active shooter incident is, the next stopping place is healthcare, the emergency departments. Those can sometimes become gathering places for rival gang members checking up on their wounded, leading to confrontations and attempts at revenge,

## Equipment and Technology

To keep bad actors out of the organization's facilities, everything must be put into place. Multi-layered access control must be established, starting with the perimeter and working up to the sensitive areas. This includes visitor management systems to ensure everyone is properly identified, surveillance systems including cameras, and specialized systems like those targeted at infant abductions. Integration of these systems is necessary where access control is talking to the camera system. That means greater integration between physical security and information technology personnel.

Access control provides the best opportunity for technology support to make healthcare institutions safer. Cameras and surveillance also can be helpful. Proactively, cameras now have the ability to identify objects that are out of place. The



camera is familiar with what it normally sees, and parameters can be set, and if something appears that wasn't there previously, it can send the system into alarm.

Cameras can be liberally placed in parking areas and in patient care common areas. Healthcare institutions are increasingly looking at metal detection for access control, whether walk-through magnetometers or hand-held wands. Not only security officers but all employees should be trained in how to respond to violent incidents. Every employee should have a basic idea of how to manage behaviour, and based on location they may need a little more, including how to protect themselves. A robust violence prevention program is needed.

## 432,000 Shoplifters and Dishonest Employees Apprehended in USA

Shoplifting continues to rise, according to the 30th Annual Retail Theft Survey from Jack L. Hayes International, Inc. 432,046 shoplifters and dishonest employees were apprehended in 2017, up 1.7 percent from 2016. The average case value for shoplifters was \$381.25, up more than 10 percent from 2016. On average, dishonest employees stole \$966.61.

More than \$188 million was recovered from apprehended thieves, and an additional \$185 million was recovered from non-apprehended shoplifters. For every dollar recovered by the companies surveyed, \$11.54 was lost to retail theft; only 8.7 percent of total retail theft losses resulted in a recovery. Out of the 21 large retailers (more than 16,000 stores, total) participating in the survey, 61.9% reported an increase in shrink in 2017.

When asked why shoplifting apprehensions and recovery dollars increased in 2017, retailers cited less risk for selling stolen merchandise online, changes in product lines resulting in more desirable items to steal, increased focus on shoplifters and on high-theft categories and departments, felony thresholds being raised or increased in various states, and the increasing drug crisis.

# Security at main entrances and doors

Traditionally, security personnel begin with their building's main entrances when planning to secure their facility. While that is an effective start, it is important to consider the entire facility or campus to ensure that all areas are protected. Sectors that are already embracing this trend include corporate campuses, higher education, critical infrastructure, multi-tenant buildings and distribution centres – and it's spreading to all industries and organizations.

## Holistic Approach

As a quick reminder, security entrances are intended to fit into physical security planning that addresses People, Process and Technology. The People aspect involves curating a highly experienced and capable security team; Process is about creating well-defined, robust, flexible and adaptive processes and procedures; and Technology (which includes security entrances, access control systems, cameras, biometrics, etc.) encompasses an advanced, innovative and highly secure tool set. These three elements work together to formulate a holistic physical security plan that is used by the sectors.

## Corporate Campuses

Corporate headquarters require a range of differing solutions at entrances and exits to ensure that only authorized people are able to enter each section of the campus. These organizations need multiple layers of security system. It starts with security personnel and then metal detectors. These

campuses also need good quality of entrance gates, for example, by using optical turnstiles with waist-high glass barriers to detect tailgating at the main building entrance and full-height security revolving doors or mantrap portals at the



entrances to more restricted areas. This creates an open and more inviting impression for the main lobby area while maintaining higher security where it is necessary to secure sensitive information housed on certain floors, protect employees, or provide employee-only access to certain floors.

## Higher Education

College and university campuses are difficult to secure because they are open to the public and often distributed across large tracts of land or blocks in urban locations. Campus security is responsible for the safety of staff, students and visitors. High level of security is needed at the entrances of libraries, residence halls, recreational facilities, dining halls and classroom buildings to deter and detect trespassing

and facilitate visitors/guests. Parking areas, sports stadiums and other outdoor facilities also need deployment of security personnel.

### **Critical Infrastructure**

With risks to critical infrastructure including terrorism and cyber breaches, these are some of our most vulnerable facilities. Dams, ports, railways, power plants and oil/gas facilities must comply with central or state government regulations for security. Most of such facilities have biometric technology that confirms the identity of employees entering sensitive areas and the access control system records the entry. It has to be controlled well by the security personnel deployed there.

### **Multi-Tenant Commercial Buildings and residences**

Security challenges in multi-tenant spaces, like commercial buildings and residential

complexes are diverse. Each tenant of commercial buildings provides different services with individualized needs. It creates problems many times which have to be handled by the security staff. Same is the case with residential buildings, where every occupant may have different requirements.

### **Distribution Centres and Manufacturing Facilities**

Distribution centres and manufacturing facilities don't generally admit the public, but security is required to protect employees, physical assets and also prevent theft. Security staff is required for round the clock vigil. Strong entrance gates and compound walls with CCTV cameras are the requirements to protect the property.

The layered approach is one driver behind the growing security entrance market. No matter what industry you are in, you have an opportunity to use security entrances to harden your facility areas beyond the front door.



*Issued in Public Interest by Bombay Intelligence Security (India) Ltd.*

# Insider Threat: A new kind of security concern

Former Rolls-Royce Corporation employee, Dr. Mozaffar Khazaee pled guilty and was sentenced to serve eight years in federal prison in USA in October 2015 for stealing and attempting to send sensitive and

Joint Strike Fighter program and other controlled information to Tehran.

It is common across the industries, where employees may feel a sense of “ownership”



export-controlled technical data on the F-35 Joint Strike Fighter jets to his native country, Iran. Dr. Khazaee admitted that his intention was “...transferring my skill and my knowledge to my nation.” Dr. Khazaee worked variously for General Electric, Rolls-Royce, and Pratt & Whitney. When he was arrested boarding a flight to Iran, he had sensitive Rolls-Royce export-controlled hard copy documents in his possession. Federal authorities also found Dr. Khazaee attempted to smuggle documents and electronic storage devices relating to the

of information and work-product related to projects to which they have been assigned. Conversely, individuals who have gained insider access to highly sensitive information sometimes steal material to which they have no claim at all. In any case, the purpose of information theft is almost always to support the ambitions of the perpetrator.

Insider threat is the misuse of authorized access. People are given access to do their jobs. Sometimes they’re given excessive

access, access they don't really need, which is a problem area. But the problem for us occurs when someone takes that authorized access and turns it to an unauthorized purpose. And we would anticipate seeing that sort of thing when, for example, people might be leaving employment under any set of circumstances. Whether they're being terminated voluntarily or involuntarily they might choose to take proprietary information with them that they think will advantage them in a new role. Or if they don't already have a new role, they might think it will make them more marketable. Or perhaps they're going to start their own business, and they want to rely on information that is properly the property of the company that employed them. We also look to events that might become criminal activity, such as the example of people who are significantly delinquent in their corporate credit cards. They may pay their personal bills with a corporate credit card because they don't have access to credit themselves because they're in financial distress. Eventually they may be able to pay it back. But there's certainly a risk to the company. The advantage of looking at those kinds of incidents is that a progressive company might look at these things as an opportunity to assist the employee before things really go off the rails.

### **Investigative Skills and Tools**

Continuous monitoring via physical security and IT security is vital in addressing threats to the enterprise posed by malevolent persons who gain insider access by any means. The importance of training programs, particularly for those employees with access to the most sensitive information, also cannot be overestimated.

Suspicious online activities in industry, including abnormal or irregular information loading or downloading of emails with attachments, are key factors in identifying possible insider threats. It is interesting that employees sign non-disclosure agreements and are educated about their obligation to protect the company's information, but usage analysis exposes an insider's intentions to betray that trust.

Employee "buy-in" is tremendously important in addressing security threats. Long-term analysis confirms that a strong security culture results in reduced risk. Sometimes, insider threat actors can become so egocentric; caught up in their own concerns and looking for a way out that



the adverse impact to their employer and to their co-workers perhaps isn't really considered or is viewed just as incidental. Where a company has a really good employee assistance program and employees know that if they have issues or concerns they can go to their manager or they can go somewhere else, that the company cares about them; there's at least the potential for intervention before misconduct even occurs.

# Private Security Agencies Hold Nationwide Peaceful Protest

*'Reverse Charge Mechanism' for GST demanded*

Under the aegis of CAPSI, huge gatherings of owners and employees of the private security industry across the country staged



nationwide peaceful protests on 18 July 2018 against the existing modus of GST rules which in principle, largely goes in contradiction to the business module of the industry, and has brought various security agencies to the verge of closure owing to the imposed unwarranted financial burden. The major impediment stems from the fact that GST is due to be deposited every month without fail while agencies receive payments for their respective services after 60 to 90 days. They demanded immediate implementation of the 'Reverse Charge Mechanism' whereby the payment of GST is done to the government directly by the recipients of the security services and not by the private security agencies, the service provider. This mechanism hardly impacts the revenue collection of the government.

The Delhi Chapter of CAPSI held their protest at the India Gate where hundreds of security professionals gathered in black T-

shirts to support the cause. The Chairman of CAPSI, Kunwar Vikram Singh was also present there. They showed their respect to the martyrs by laying the wreath at the Amar Jawan Jyoti before the protest.

Kunwar Vikram Singh, Chairman, CAPSI, said "The private security industry is one of the largest job providers employing over 80 lakh people, mostly retired personnel from the armed forces and the para-military forces. Most of the security guards come from the rural and economically poor backgrounds. Any government decision resulting in the closure of even one average security agency could mean unemployment to a large number of security guards causing large scale unemployment in the rural sector."

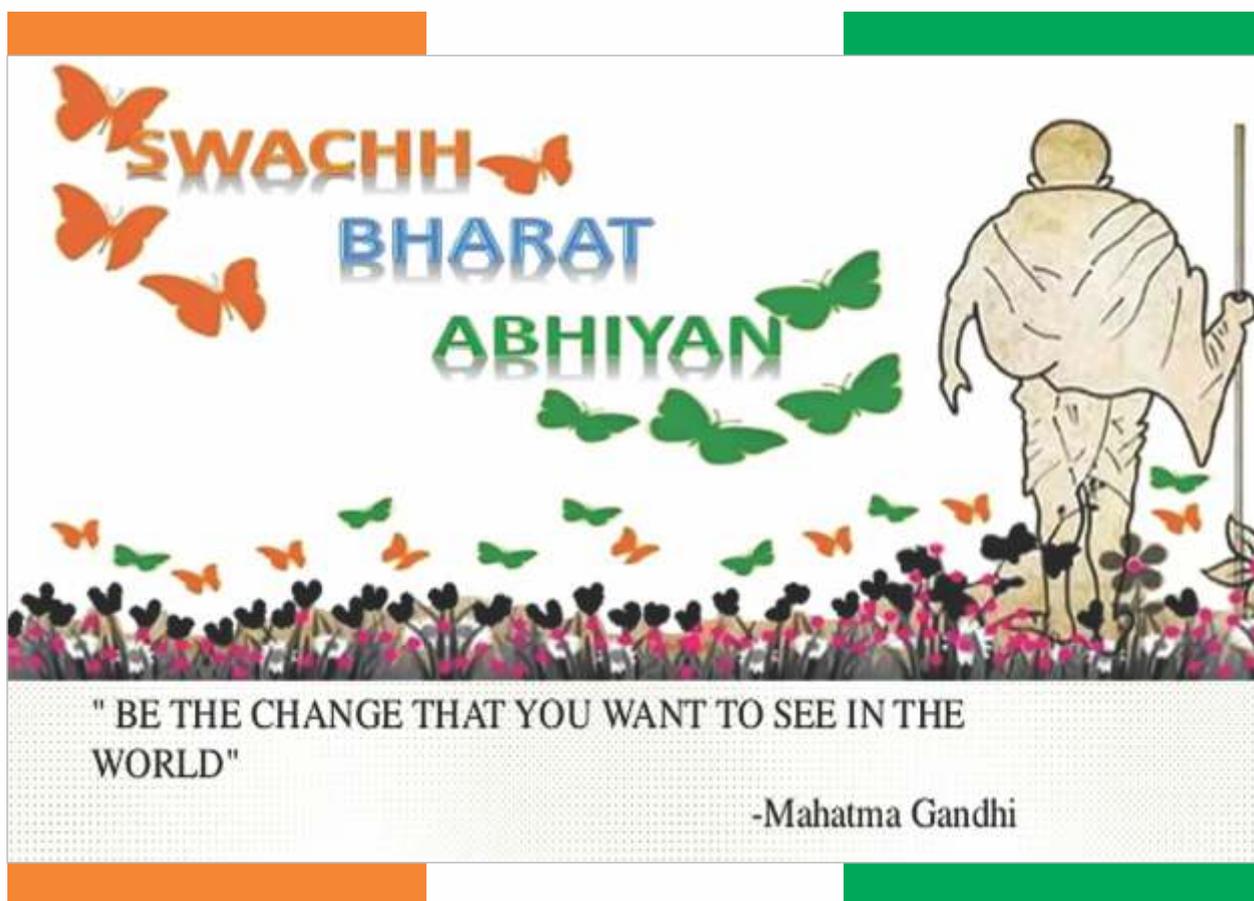
"During the last six months, we have raised this issue with the government at various levels to highlight problems being faced by the industry. We made representations to the Ministry of Finance, the GST Commissioner, the Competition Commission of India (CCI), and the MSME and so on, demanding the streamlining of the GST mechanism for our industry; but no viable solutions have come forth leaving CAPSI with no other option than to hold a protest. The major issue which forces owners to close their companies is the methodology of depositing GST. The GST regulations mandate the security agencies to deposit tax on the 20th of every month when bills are raised; however, the payments against these bills are received

after 60 to 90 days, or even more. This gap impacts the cash flows of our low-margin industry badly causing us to carry huge back-breaking burdens," said Kunwar Vikram Singh, "The logical remedy to this problem is the introduction of the 'Reverse Charge Mechanism,' whereby the principal employer (to whom the security guards are outsourced) pay GST on due date and claim its refund later. This will reduce the financial burden on the owners of the private security agencies."

"Security service industry essentially recruits, trains, and then provides jobs to the trained manpower; which along with other statutory costs constitute about 90% of our billing amount. Our margin ranges up

to 5% only. TDS at the rate of 2% of the billing amount further erodes the margins. Low margins coupled with delays in payments create a huge pressure on the cash flows in the industry. Most of the players often find it extremely difficult to pay even wages on time, besides to comply with the statutory requirements of depositing dues like PF and ESI. Under such circumstances the additional burden of GST is unbearable. The implementation of the 'Reverse Charge Mechanism' in GST is the only way out," Mr. Singh concludes.

The protest saw an active involvement of APDI as well.



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# “Jackpotting” - new threat to ATM security

One night in January in suburban Denver, Colorado, USA, two men pried open an ATM at a small credit union, took out the hard drive, and then reconfigured the machine to spit out \$24,000. Since then, more attacks totalling more than \$1 million have taken place.

It's called “jackpotting,” and it's hitting some ATMs all over the world including India. It works through a combination of physical and cyber security vulnerabilities. First, the hackers, often dressed as technicians, gain physical access to an ATM if it has no security guard. They break into the locked door that guards the cash machine's motherboard, and once they have access, they use physical hacking tools to sync a laptop with the ATM network and remove it from service. From there, they install malware through a USB port that forces the machine to dispense cash.

Since then, coordinated groups of hackers likely tied to international criminal syndicates have pilfered more than \$1 million by hijacking ATM machines across the United States and forcing them to spit out bills like slot machines dispensing a jackpot, a senior U.S. Secret Service official said. Within the past few days there have been about a half-dozen successful “jackpotting” attacks, the official said.

Jackpotting has been rising worldwide in recent years, though it is unclear how much cash has been stolen because victims and police often do not disclose details. Some security practitioners contend that security mechanism for ATMs in India is inadequate. They argue that ATM hardware must be redesigned to ensure that all input/output



and external ports can only be accessed through lock and key. And they also advocate a number of other security measures. [Twitter Ads info and privacy](#)

Indian ATMs, like those in other nations, run on outdated software - Windows XP, which makes them more vulnerable to attacks. And so far, banks have found it tough to upgrade ATM. Nevertheless, security practitioners stress that banks ATMs must eliminate the use of outdated operating systems. The ATM networks in Asia operate on outdated infrastructure, and many ATM designs have not kept up with changing technology, allowing easy access to cyber criminals. The hackers/attackers are usually one step ahead of the banks and ATM manufacturers.

In addition to redesigning ATM hardware to ensure that all input/output and external ports can only be accessed through lock and key, other security measures are needed. Those include network segregation, strong security controls between networks, updated operating systems, regular patching and deep packet inspection of incoming and outgoing traffic. Above all, security guards are needed for each and every ATM in India, as there is no guarantee to such defence mechanisms and tools.

# Drones: A Security Tool, Threat and Challenge

The commercial use of unmanned aircraft systems (UAS), more commonly known as drones, has exploded over the last few years, and it's clearly on a trajectory to continue. There are many ways drones can help security teams to manage their risk mitigation efforts more efficiently, safely and cost-effectively, including:



- **Risk assessments:** Security personnel can use drones to find gaps and vulnerabilities that wouldn't normally be seen, thanks to a different point of view. Rather than seeing things in a 2D frame, security personnel see things in a 3D frame, which really changes the dynamic to position the security countermeasures.
- **Perimeter control and other security officer situations:** Drones can help monitor perimeters, parking lots, prisons, college campuses, stadiums and other outdoor venues. Using a thermal imaging camera makes this possible at night as well.
- **Inspections:** Security teams can inspect and monitor roofs and other high places from the ground with drones.
- **Securing remote assets:** Drones are a great way to watch for poachers or predators and secure hundreds of acres of land or animals out in the pasture. They can check on machinery, pipelines, wind farms and other infrastructure in remote areas.
- **Safety:** A drone can usually get to a prison

fight, an intruder and other potential problems faster than an officer can and assess the risk so personnel know better how to respond. Drones also have the capability to analyze images and use audio and video sensors to listen for gunfire, explosions etc. Drones are able to differentiate between gunfire and explosions, so security team can call the police or report to someone that there's been an explosion.

- **Emergency relief:** Dozens of drones were recently used in fires in southern California, USA, to gather data for emergency response treatment. They're being used as security monitoring and sensing tools, everything from video to audio to infrared. They're also being used to find people inside of collapsing buildings or earthquake victims.

## Risks and Challenges of Drones

All of these potential benefits and advantages don't come without their share of risks and challenges, especially when it comes to the complexities of enterprise security. Some of these include:

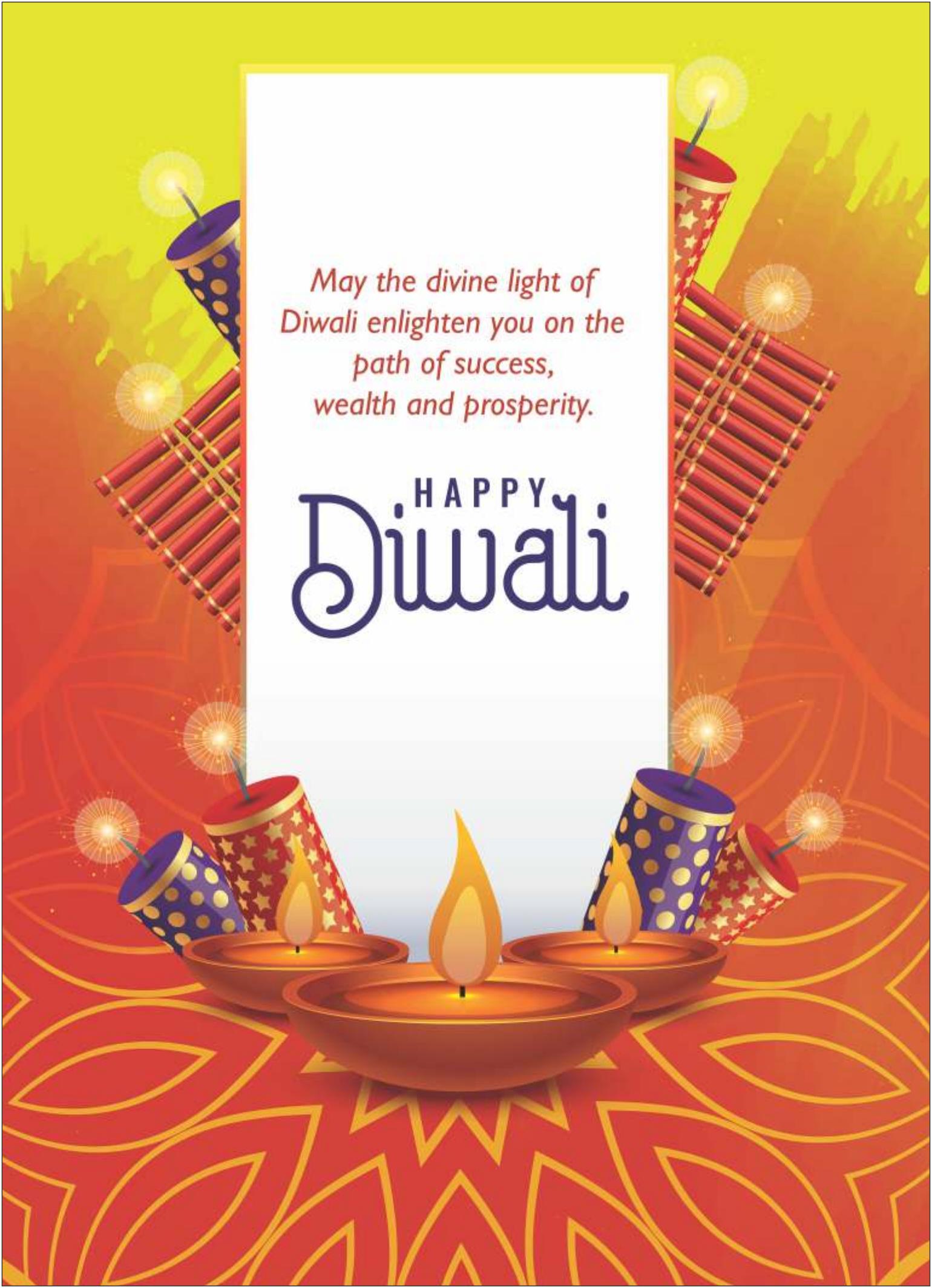
- **Data theft:** This is a huge issue, especially with the recent news that popular drone manufacturers of China may be sending sensitive data from its drones to China. Drones are also just as vulnerable to hackers and security vulnerabilities as any other Internet of Things (IoT) device is, whether they're in flight or not.
- **Loss of control:** This can happen either by someone hacking and taking control of the drone or from system failure or frequency interference. Experts fear that frequency interference will be a big risk, since these incidents, and resulting injuries, have already occurred. The potential for a hacker to use the drone for malicious acts is there as well.
- **Collisions:** Perhaps the biggest safety threat from drones is potential collisions with airplanes. Even birds can take down planes, but unlike a bird, the drone doesn't get chewed up so easily by the engine. These drones, because of the hardened materials on many of them and the velocity at which they move, can take down a passenger plane. The most at-risk aircraft are ones that fly below 500 feet, like helicopters, agricultural planes and any aircraft that's taking off or landing.
- **Limited battery power:** Most of the commercial drones can fly for 30 minutes only. Drone needs charging stations where it can basically sit down on a charging point and charge itself and take off again.
- **Untrained operators:** There aren't enough trained drone operators to meet the demand. Background check and certification is required to fly a commercial drone. A lot of people have a

tendency to just go out and buy a drone and think they can fly it.

- **Analyzing data and data transmission:** Many drones don't have a signal while they're in flight. They don't have Wi-Fi or cellular connections, so they have to have a lot of on-board processing and they may have to fly to an area where they have a signal and can send the data.



- **Liability:** Anyone operating an unmanned aerial system in a professional manner needs to have liability insurance. The main reason is due to the complexity, cost and risk when it comes to operating these systems. It would be smart to not only insure the drones, but also insure the pilot. An operational risk assessment should be used so that insurance amount is reasonable. A person with drone license should not be compelled to buy insurance of huge amount when he is just flying drone around his farm.
- **Expectations:** Enterprise security leaders may want to jump on the drone bandwagon because it's new, hot technology, but it's important to know what you're getting, as well as its limitations. This technology is so new, we have to be very cautious, and we need to have some serious, realistic expectations as to what we're going to accomplish.



*May the divine light of  
Diwali enlighten you on the  
path of success,  
wealth and prosperity.*

**HAPPY**  
**Diwali**

# Security...that never sleeps.

## Expanding Networks. Providing Better Services

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Floor, Aashima Lake City Mall, Near Danish Nagar,  
Hoshangabad Road, Bhopal - 462026, Madhya Pradesh.  
Tel.: 0755 - 4053005 / 06, Mob.: 9303133756  
E: bhopal@bombayintelligence.com

### Bhubaneswar

HIG Duplex-20, Saileshree Vihar, Near DAV School,  
Damana Square, Chandrasekharpur,  
Bhubaneswar - 751021 Odisha.  
Tel.: 0674 - 2742253 / 54, Mob.: 9338489001  
E: bhubaneswar@bombayintelligence.com

### BKC (Bandra Kuria Complex)

Porta Cabin, Opp. Platina Bldg.  
Near City Bank, Near Bharat Petrol Pump,  
Bandra Kuria Complex, Bandra (E),  
Mumbai - 400051, Maharashtra  
Mob.: 9324261475  
E: bkc@bombayintelligence.com

### Borivali

101, Sai Janak Classic Building,  
Sudhir Phadke Flyover,  
Devidas Rd, Borivali (West)  
Mumbai, Maharashtra 400103  
Tel.: 022 - 28905854 / 55 / 56  
E: borivali@bombayintelligence.com

### Chinchwad

1st Floor, B Wing, Vishal Complex, Opp. Atlas Copco,  
Kundand Nagar, Dapodi, Pune - 411 012, Maharashtra.  
Tel.: 020 - 46304139  
Mob.: 9371026529 / 7276019487 / 7276019488  
E: chinchwad@bombayintelligence.com

### Chennai

No.1 Station Border Road, Near MIT Gate,  
Chrompet, Chennai - 600044, Tamil Nadu.  
Tel.: 044 - 22234203 / 22234003, Fax: 044 - 22261072  
Mob.: 9380011281  
E: chennai@bombayintelligence.com

### Chandrapur

BIS House, Plot No.28 - B Vivekanand Nagar,  
Near Hanuman Temple, Old Vadgaon Road,  
Vadgaon, Chandrapur, Maharashtra - 442401.  
Tel.: 07172 - 266291 / 266608 / 651608,  
Mob.: 9372675921  
E: chandrapur@bombayintelligence.com

### Chandigarh

Shop No- 782 / 26, Govindpura, Khalsa Market,  
Manimajra, Chandigarh (UT) 160101  
Tel.: 0172 - 5078677  
Mob: 9023032571  
E: chandigarh@bombayintelligence.com

### Dahej

Shop No. 24, Shaligaram Complex, Birla Copper Road,  
Village Dahej, Taluka - Vaghra, Dist. Bharuch,  
Gujarat - 392130  
Tel.: 02641 - 252152, Mob.: 9374342162  
E: dahej@bombayintelligence.com

### Dhule

Plot No. 65, Gopal Nagar, Behind SRPF Camp,  
Near Datta Mandir, Dhule - 424001, Maharashtra.  
Tel.: 02562 - 244324 & Fax: 02562 - 246207,  
Mob.: 9372675939  
E: dhule@bombayintelligence.com

### Delhi (Mayur Vihar)

Mamram Premium Tower, Plot No. - 4, Pocket - C,  
Sector - G, SFS Flat, Mayur Vihar Phase - III,  
New Delhi - 110096.  
Telefax: 011 - 22627080 / 22628284 / 45587649  
Mob.: 8860085882  
E: mayurvihar@bombayintelligence.com

### Delhi (C. R. Park)

B-295, C. R. Park Nehru Place, New Delhi - 110019.  
Tel.: 011 - 26272305, Telefax: 011-26272306,  
Mob.: 9870293503  
E: delhi@bombayintelligence.com

### Goa

BIS House 797, Rudraksh, Alto Betim Road,  
Near Porvorim Petrol Pump,  
Porvorim - Bardez, Goa - 403 521.  
Tel.: 0832 - 2414710, Fax: 0832 - 2413086,  
Mob.: 9326103945,  
E: goa@bombayintelligence.com

### Goarakhpur

BIS House No. 00321, Paidaleganj, Kalepur,  
Goarakhpur - 273009, Uttar Pradesh.  
Tel.: 0551 - 2203089 / Fax: 2205048, Mob.: 7565804640  
E: goarakhpur@bombayintelligence.com

### Gurgaon

Shop No. 313, Sector 47, Raheja Mall,  
3rd Floor, Gurgaon, Haryana - 122001,  
Tel.: 124 - 2217089, Mob.: 9870293502  
E: gurgaon@bombayintelligence.com

### Guwahati

House No. 8, By Lane - 2,  
Bhagarbari Panjabari Road, Guwahati - 781037  
Mob.: 7637039688 / 8811003681  
9864981899 / 08811003682  
E: guwahati@bombayintelligence.com

### Gwalior

BHD - 09, New Maharaja Complex, Deen Dayal Nagar,  
Bhind Road, Gwalior - 474020, Madhya Pradesh.  
Tel.: 0751 - 2478488, Mob.: 7489526775  
E: gwalior@bombayintelligence.com

### Hyderabad

Plot No. 14, Jyoti Colony, Road No. 7, Near AOC Gate,  
108, Bazar Kakaguda, Trimulgherry,  
Secunderabad - 500 015 (Telangana State)  
Tel.: 040 - 27746156 & 277461822 / 9391051611  
E: hyderabad@bombayintelligence.com

### Haridwar

House No.06, Sector N, Shivalik Nagar,  
Near BHEL, Ranipur, Haridwar, Uttarakhand - 249403,  
Tel.: 01334 - 235452  
Mob.: 9319599351 / 8858338858  
E: haridwar@bombayintelligence.com

### Halol

4/B, Sonaba Park, Kanjari Road,  
Near Saraswati Vidhya Mandir, Tal.- Halol,  
Dist - Panchmahal, Gujarat - 389350.  
Tel.: 02676 - 224150 / 2241110, Mob.: 9328436803,  
E: halol@bombayintelligence.com

### Indore

305, Orbit Mall, A. B. Road, 3rd Floor,  
Cvijay Nagar, Indore - 452 010, Madhya Pradesh.  
Tel.: 0731 - 4230341, 4061658,  
Mob.: 9300069915  
E: indore@bombayintelligence.com

### Jabalpur

House No P- 446, JDA Scheme No 5, Din Dayal Upadhy  
Ward, Krishi Upaj Mandi ke Piche, State Bank Chowk,  
Vijay Nagar, Jabalpur-482002 (MP)  
Tel.: 0761 - 4063251, Mob.: 9329612329 / 9565656595  
E: jabalpur@bombayintelligence.com

### Jalgaon

P No 101 Ganesh Colony Jalgaon - 425001  
Tel.: 0257 - 220119  
Mob.: 9372675914  
E: jalgaon@bombayintelligence.com

### Jaipur

201, Cine Stare, Central Spine, Vidhyadhar Nagar,  
Jaipur Rajasthan - 302039.  
Tel.: 0141 - 2232602, Mob.: 7357210444,  
E: jaipur@bombayintelligence.com

### Kalyan

Shop No. 27 & 28, A-3,  
Suryamukhi Lokurbhii C.H.S., Netivali Road,  
Near Patri Pul, Kalyan (W) - 421 301, Maharashtra.  
Tel.: 0251 - 2971121 / 31,  
Mob.: 9373093831 / 7666113836  
E: kalyan@bombayintelligence.com

### Kolkata

32, Chinar Park, New Town Rajarhat Road,  
Near Patri Pul, Kalyan (W) - 421 301, West Bengal)  
Tel.: 033-46001563  
Mob: 9331043872  
E: kolkatahead@bombayintelligence.com

### Lucknow

A-82, Rajaji Puram, Opp. Union Bank of India  
Lucknow - 226 017, Uttar Pradesh.  
Tel.: 0522 - 2662178,  
Mob.: 7565804634  
E: lucknow@bombayintelligence.com

### Lower Parel

Unit No. 02, Shiv Shakti Ind. Premises,  
Co-op. Soc. Ltd., Jv Boricha Marg, Plot No.7B,  
Opp. Kasturba Hospital Lane, Near Lodha Excellus,  
Lower Parel (E), Mumbai - 400 011 Maharashtra.  
Tel.: 022 - 23050826 / 23002217, Mob.: 9321535213  
E: lowerparel@bombayintelligence.com

### Nashik

2 & 3, Silver Valley CHS, Opp. Nehru Nagar Bus Stop,  
Nashik - Pune Road, Nashik - 422 101 Maharashtra.  
Tel.: 0253 - 2464244, Mob.: 9373913701  
E: nasik@bombayintelligence.com

### Patna

101, Shiva Enclave, 1st Floor, Plot No. 248,  
Opp. Chirayan Tand Over Bridge, Kankarbagh,  
Patna - 800020, Bihar.  
Tel.: 0612 - 2344363 / 3265415, Mob.: 9264455475  
E: patna@bombayintelligence.com

### Pune

Office No. 12 A&B, CTS No. 40/1, B-2, Sangam Project  
Phase-I, Dr. Ambedkar (Wellesley) Road, Near RTO,  
Pune - 411001, Maharashtra.  
Tel.: 020 - 26059198 / 199, Mob.: 9371532020  
E: pune@bombayintelligence.com

### Raipur

Crystal Arcade, 210 - Block A, 2nd Floor,  
Lodhi Park - Shankar Nagar Road,  
Raipur - 492007, Chhattisgarh.  
Tel.: 0771 - 2445562, Fax: 0771 - 2282960,  
Mob.: 9302593612,  
E: raipur@bombayintelligence.com

### Raigarh

Opp FCI Godown Near Kabir Chowk,  
Raigarh - 496001, Chhattisgarh.  
Tel.: 0776 - 2233033, Mob.: 8815067962  
E: raigarh@bombayintelligence.com

### Ranchi

C-13, Harmu Housing Colony, Harmu,  
Ranchi - 834002, Jharkhand.  
Tel.: 0651 - 2242238, Mob.: 9264455471  
E: ranchi@bombayintelligence.com

### Rajkot

"Rehoboth" Bhartiya Nagar,  
Street No-4, Nr. Sheetal Park Chowk  
150 Ft. Ring Road, Rajkot-360007  
Tel.: 0281-2582442, Mob.: 9377072603  
E: rajkothead@bombayintelligence.com

### Surat

U-17/18, Shakuntal Complex, Near Shanghavi Tower,  
Gujrat Gas Circle, Adajan, Surat - 395009, Gujarat.  
Tel.: 0261 - 2790084 Mob.: 9328278162 / 80020233890  
E: surat@bombayintelligence.com

### Thane

Shop No. 2, 3 & 4, Maitry Chandan Bldg,  
Maitry Vatika Complex, Near Vastu Anand,  
Parsik Nagar, Kalwa (W) Thane, Maharashtra - 400605  
Tel.: 0261 - 25442192 & 7580, Mob.: 9322660618,  
E: thane@bombayintelligence.com

### Vapi

BIS House Plot No. 54,  
Near Aayush Hospital,  
Shivam Bungalow  
NH No. 8, Atul Society, Vapi (E),  
Dist - Vaisad, Gujarat - 396191,  
Tel.: 0260 - 2427100, Fax: 0260 - 2400200,  
Mob.: 9327562343,  
E: vapi@bombayintelligence.com

### Vashi

Shop No. 22/23, Thakkar Tower CHS Ltd. Plot No. 86,  
Sector-17, Vashi, Navi Mumbai - 400 703, Maharashtra,  
Tel.: 022 - 27881002 / 1757, 27666770  
Mob.: 9371048667  
E: vashi@bombayintelligence.com

### Varanasi

Daya Sri House, Plot No. S-20/53-68, Buddha Vihar  
Colony, Cantonment Area Varanasi - 221002,  
Uttar Pradesh.  
Tel.: 0542 - 2500277, Mob.: 7565804637  
E: varanasi@bombayintelligence.com

### Regional Office

#### Baroda

26, Anupam Society, Near Baroda High School,  
R C Dutte Road, Baroda - 390 005, Gujarat  
Tel.: 0265 - 2337035 / Mob.: 9099054818 / 9374825123  
E: baroda@bombayintelligence.com

#### Ghatkopar

104, Kushal Point, 4th Road, Behind Uday Cinema,  
Ghatkopar (W), Mumbai - 400086, Maharashtra.  
Tel.: 022 - 25131384 / 89 / 25131590 / 58  
Mob.: 7498881499  
E: mro@bombayintelligence.com

#### Nagpur

Plot No. S/56, Bharat Nagar, Amravati Road,  
Nagpur - 440 033, Maharashtra.  
Tel.: 0712 - 2534586,  
Fax: 0712 - 2540455 / 2550110  
Mob.: 9373108529 / 9372675929  
E: nagpur@bombayintelligence.com

#### Panvel

Plot No. 29, Sector - 5A,  
Behind MTNL Office, Near Panvel (E) - 410206,  
Raigad, Maharashtra.  
Tel.: 022-27480870, 72 & 73 Fax: 022-27480871  
Mob.: 9322519597  
E: kro@bombayintelligence.com  
krohead@bombayintelligence.com

#### Institute of Intelligence & Security Management

##### (ISM) Training Centers

#### Karjat

Amбивали Phata, Kutimbe Road, Karjat,  
Raigad - 410201 Maharashtra  
Mob.: 8463073867 / 9757443527  
E: ismkarjat@bombayintelligence.com

#### Chennai

Station Border Road Near MIT Gate, Chromepete  
Chennai - 600044, Tamilnadu.  
Tel.: 044 - 22234203 / 22234003  
Mob.: 9380011281  
E: chennai@bombayintelligence.com

#### Bharauli

Gram & Post - Bharauli Via Barhalganj  
Goarakhpur, Uttar Pradesh.  
Tel.: 05255 - 2412115  
E: bharauli@bombayintelligence.com

#### Khandwa

Village Sutar, Kheda Post Bhagwanpura,  
Near Singot Market  
Khandwa (MP) 400051  
Mob.: 9752783758 / 9826872758  
E: ismkhandwa@bombayintelligence.com

#### Patna

Ajanta Co-Operative Society, Road No.1, Sector B  
C/9 at PO + PS, Rajiv Nagar, Nalapur,  
Behind Oasis School, Patna-800024  
Mob.: 8340692397  
E: patnahead@bombayintelligence.com



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Financial

